



UNITED WAY
Mohawk Valley

UNITED WAY OF THE MOHAWK VALLEY

2023-2024



ANNUAL REPORT

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DONATE NOW

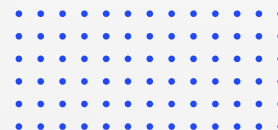
BE THE CHANGE YOU HELPED CREATE.

LOOKING AHEAD

A VISION FOR CONTINUED COLLABORATION, GROWTH, AND INNOVATION IN 2024–2025.

THANK YOU

RECOGNIZING THE DONORS, PARTNERS, AND VOLUNTEERS WHO MAKE THIS WORK POSSIBLE.



MESSAGE FROM LEADERSHIP

THE 2023–2024 YEAR MARKED ANOTHER CHAPTER OF GROWTH, COLLABORATION, AND RESILIENCE FOR UNITED WAY OF THE MOHAWK VALLEY. ACROSS OUR COMMUNITY, FAMILIES FACED NEW CHALLENGES FROM RISING COSTS OF LIVING TO ONGOING HOUSING AND FOOD INSECURITY. YET, THROUGH IT ALL, OUR COMMUNITY PROVED THAT WHEN WE COME TOGETHER, WE CAN CREATE LASTING CHANGE.

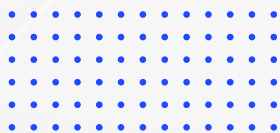
THIS YEAR, THOUSANDS OF INDIVIDUALS AND FAMILIES CONNECTED TO VITAL RESOURCES THROUGH PROGRAMS SUPPORTED BY UNITED WAY. WHETHER IT WAS A CALL ANSWERED BY 211 MID-YORK, A RIDE PROVIDED THROUGH RIDE UNITED, OR A FAMILY FINDING STABILITY THROUGH COORDINATED ENTRY, EVERY SERVICE SHARED ONE COMMON THREAD PEOPLE HELPING PEOPLE. THROUGH THE DEDICATION OF OUR DONORS, PARTNERS, AND VOLUNTEERS, WE STRENGTHENED PROGRAMS THAT PROMOTE FINANCIAL STABILITY, IMPROVE HEALTH AND WELLNESS, AND EXPAND EDUCATIONAL OPPORTUNITIES. WE ALSO DEEPEDED OUR PARTNERSHIPS WITH LOCAL AGENCIES AND COMMUNITY LEADERS, ENSURING THAT HELP REACHED THOSE WHO NEEDED IT MOST.

AS WE REFLECT ON THIS YEAR, WE DO SO WITH IMMENSE GRATITUDE FOR EVERY PERSON WHO GAVE, VOLUNTEERED, OR PARTNERED WITH US. YOUR GENEROSITY FUELS THE IMPACT YOU’LL SEE THROUGHOUT THIS REPORT AND THE LIVES CHANGED BECAUSE OF IT.

TOGETHER, WE ARE BUILDING A STRONGER, HEALTHIER, AND A MORE UNITED MOHAWK VALLEY ONE WHERE EVERY INDIVIDUAL HAS THE OPPORTUNITY TO THRIVE.

THANK YOU FOR STANDING WITH US AND FOR CHOOSING TO LIVE UNITED.

****UNITED WAY OF THE MOHAWK VALLEY LEADERSHIP TEAM****



OUR VISION



A community where every person has the opportunity to thrive where basic needs are met, individuals are empowered to reach their full potential, and neighbors unite to build a stronger, more equitable Mohawk Valley for all.

This vision drives everything we do. It's reflected in every partnership we form, every program we lead, and every life we help change.

OUR MISSION

To **mobilize the caring power of the Mohawk Valley** to improve the health, education, and financial stability of every person in our community. We bring people and resources together to create lasting change connecting individuals and families to opportunities that lead to stability, strength, and hope.

Our Core Values

1. Collaboration

a. We unite individuals, organizations, and sectors to solve problems together.

2. Equity

a. We believe in fairness and inclusion, ensuring everyone has access to the tools and support they need to succeed.

3. Integrity

a. We act with transparency, accountability, and respect earning the trust of our community through every decision we make.

4. Innovation

a. We embrace creativity and forward thinking to meet evolving community needs.

5. Compassion

a. We lead with empathy, kindness, and understanding because change begins with care.



2023-2024 AT A GLANCE

KEY METRICS AND A SNAPSHOT OF HOW YOUR SUPPORT MADE A DIFFERENCE ACROSS THE MOHAWK VALLEY

27 FUNDED PARTNER PROGRAMS
STRENGTHENED PROGRAMS IN FINANCIAL STABILITY, HEALTH & WELLNESS, & EDUCATION
PROVIDED CONSISTENT SUPPORT TO AGENCIES SERVING VULNERABLE POPULATIONS

IN 23-24 UWMV REACHED THOUSANDS OF INDIVIDUALS AND FAMILIES ACROSS ONEIDA, & HERKIMER COUNTIES. EACH NUMBER REPRESENTS A STORY, A FAMILY FED, A PERSON TRANSPORTED TO VITAL CARE, A HOUSEHOLD STABILIZED, OR A VOLUNTEER GIVING THEIR TIME TO UPLIFT OTHERS. TOGETHER THESE EFFORTS STRENGTHENED OUR COMMUNITY'S FOUNDATION AND CREATED OPPORTUNITIES FOR LONG-TERM STABILITY & HOPE.

824 RIDE UNITED TRANSPORTATION
PROVIDED ACCESS TO JOBS, HEALTHCARE, EDUCATION, AND FOOD ASSISTANCE
EXPANDED PARTNERSHIPS WITH HOSPITALS & HUMAN SERVICE AGENCIES

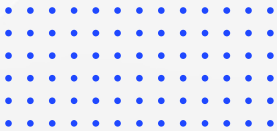
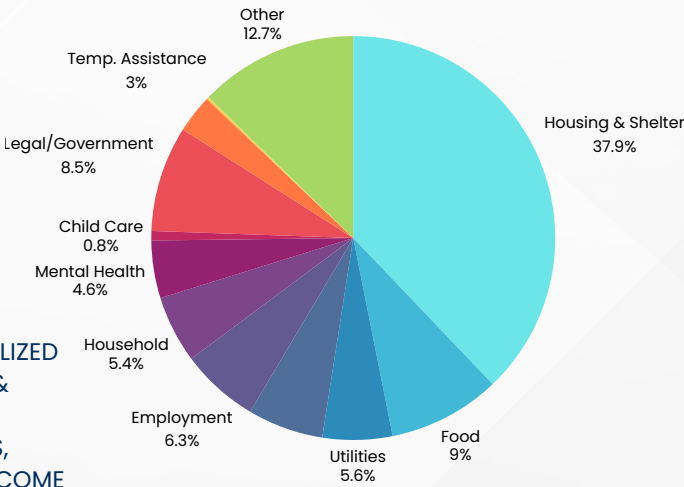
EMERGENCY FOOD & SHELTER
\$74,862 ONEIDA COUNTY
\$22,617 HERKIMER COUNTY

836 FAMILIES REFERRED THROUGH COORDINATED ENTRY
STREAMLINED ACCESS TO HOUSING PROGRAMS ACROSS MADISON & ONEIDA COUNTIES

UWMV ADMINISTERED EFSP FUNDING FOR BOTH ONEIDA & HERKIMER COUNTIES; ENSURING CRITICAL FUNDS REACHED LOCAL FOOD PANTRIES & SHELTERS
98% OF FUNDS WENT DIRECTLY INTO THE COMMUNITY

3,580 211 MIDYORK
CALLS ANSWERED CONNECTING RESIDENTS TO HOUSING, FOOD, LEGAL SERVICES, & MORE

DAYS OF ACTION
HUNDREDS OF VOLUNTEERS MOBILIZED THROUGH DAYS OF ACTION & COMMUNITY EVENTS
ENGAGED LOCAL BUSINESSES, SUPPORTED HYGIENE DRIVES, WELCOME HOME KITS & MUCH MORE



PROGRAM HIGHLIGHTS

**CONNECTING PEOPLE. STRENGTHENING COMMUNITIES, CREATING
LASTING CHANGE.**

211 MIDYORK

211 MIDYORK REMAINED A TRUSTED LIFELINE FOR RESIDENTS ACROSS ONEIDA, HERKIMER, & MADISON COUNTIES, CONNECTING PEOPLE TO ESSENTIAL SERVICES AND SUPPORT. IN 23-24, 3,580 CALLS WERE ANSWERED EACH REPRESENTING SOMEONE SEEKING HELP, HOPE, OR DIRECTION. THE TOP NEEDS IDENTIFIED WERE HOUSING, FOOD ASSISTANCE, AND LEGAL SERVICES.

RIDE UNITED TRANSPORTATION

TRANSPORTATION REMAINED ONE OF THE LARGEST BARRIERS TO ACCESSING WORK, HEALTHCARE, AND EDUCATION. THROUGH RIDE UNITED, RESIDENTS COMPLETED 824 RIDES ASSISTING WITH TRANSPORTATION TO ESSENTIAL NEEDS AND CRITICAL CARE. RIDE UNITED DEMONSTRATES THAT SOMETIMES, ONE RIDE CAN CHANGE EVERYTHING, A NEW JOB OPPORTUNITY, A DOCTOR'S APPOINTMENT KEPT, OR A FAMILY REUNITED WITH CRITICAL RESOURCES.

COORDINATED ENTRY

AS THE LEAD AGENCY FOR COORDINATED ENTRY, UWMV REFERRED 836 FAMILIES EXPERIENCING HOMELESSNESS OR HOUSING INSTABILITY WITH THE RIGHT SUPPORT AND RESOURCES. THIS SYSTEM BROUGHT TOGETHER LOCAL SHELTERS, HOUSING PROGRAMS, AND CASE MANAGEMENT SERVICES TO CREATE A UNIFIED APPROACH, REDUCING BARRIERS, ELIMINATING DUPLICATION, AND ENSURING PEOPLE IN CRISIS FOUND A SAFE PATH FORWARD. EVERY INDIVIDUAL REFERRED THROUGH CE REPRESENTS A STEP TOWARD HOUSING STABILITY AND HOPE. UNITED WAYS LEADERSHIP CONTINUES TO STRENGTHEN COLLABORATION AMONG SERVICE PROVIDERS TO ADDRESS THE COMMUNITIES GROWING HOUSING CHALLENGES.

EMERGENCY FOOD & SHELTER

UWMV SERVES AS THE LEAD AGENCY FOR BOTH ONEIDA & HERKIMER COUNTIES UNDER THE GUIDANCE OF UNITED WAY WORLDWIDE IN COORDINATION WITH FEMA. AS THE LEAD AGENCY UWMV IS RESPONSIBLE FOR HOLDING TWO LOCAL EFSP BOARDS ONE REPRESENTING EACH COUNTY, OVERSEEING THE DISTRIBUTION OF FEDERAL EMERGENCY FUNDS TO SUPPORT FOOD, AND SHELTER SUPPORT TO OTHER AGENCIES. UWMV RETAINS ONLY A 1% ADMINISTRATIVE FEE PER COUNTY ALLOWING 99% OF ALL FUNDS TO GO DIRECTLY TO THE COMMUNITY.

FUNDED PARTNERS

UWMV'S COMMUNITY INVESTMENT PROCESS SUPPORTED 27 LOCAL PROGRAMS UNDER THE PILLARS OF FINANCIAL STABILITY, HEALTH & WELLNESS, AND EDUCATION. THESE PROGRAMS STRENGTHENED THE SAFETY NET ACROSS THE MOHAWK VALLEY PROVIDING FOOD TO FAMILIES, HOUSING TO THOSE IN NEED, MENTORING TO YOUTH, LEGAL SERVICES, EMPLOYMENT SUPPORT TO RESIDENTS SEEKING A FRESH START, AND MEDICAL SERVICES. EACH FUNDED PARTNER REPRESENTS A PARTNERSHIP ROOTED IN TRUST, COLLABORATION, AND SHARED COMMITMENT TO IMPROVING LIVES. TOGETHER, THESE PROGRAMS FORM A NETWORK OF CARE THAT ENSURES HELP IS ALWAYS WITHIN REACH.





DONATE NOW

BE PART OF THE CHANGE YOU HELPED CREATE

The work doesn't stop here and neither does your impact. When you give to United Way of the Mohawk Valley, your donation goes directly to programs that:

- Feed families in need
- Connect residents to housing, transportation, and essential services
- Strengthen education, stability, and health across our community

Every dollar stays right here in our community creating real, measurable change for our neighbors.

Give today. Change tomorrow.

VISIT WWW.UNITEDWAYMV.ORG/DONATE
OR SCAN THE QR CODE HERE TO MAKE
YOUR GIFT AND CONTINUE BUILDING A
STRONGER MOHAWK VALLEY FOR ALL.



LOOKING AHEAD

A VISION FOR 2024– 2025 AND BEYOND

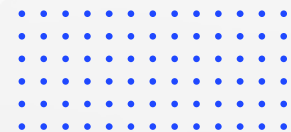
AS WE LOOK AHEAD, UNITED WAY OF THE MOHAWK VALLEY REMAINS FOCUSED ON CREATING SUSTAINABLE SOLUTIONS TO THE CHALLENGES OUR COMMUNITY FACES EVERY DAY. THE NEEDS AROUND HOUSING, FOOD SECURITY, TRANSPORTATION, AND ACCESS TO INFORMATION CONTINUE TO GROW BUT SO DOES OUR DETERMINATION TO MEET THEM.

IN THE YEAR AHEAD, WE WILL:

- STRENGTHEN PARTNERSHIPS WITH LOCAL AGENCIES TO EXPAND ACCESS TO CRITICAL SERVICES.
- LAUNCH NEW INITIATIVES THAT ADDRESS COMMUNITY PREPAREDNESS AND DISASTER RESPONSE.
- CONTINUE GROWING OUR 211 MID-YORK CAPACITY TO HANDLE INCREASED CALL VOLUME AND EXPAND DIGITAL ACCESS FOR RESIDENTS.
- EVOLVE OUR RIDE UNITED PROGRAM THROUGH SUBSCRIPTION PARTNERSHIPS THAT PROVIDE RELIABLE TRANSPORTATION FOR EMPLOYEES AND CLIENTS.
- DEEPEN COLLABORATION WITH LOCAL SCHOOLS, NONPROFITS, AND BUSINESSES TO BUILD LONG-TERM STABILITY FOR FAMILIES ACROSS ONEIDA AND HERKIMER COUNTIES.

OUR PATH FORWARD IS CLEAR: **TO CONTINUE CONNECTING PEOPLE, RESOURCES, AND COMPASSION TO BUILD A STRONGER MOHAWK VALLEY.**

TOGETHER, WE'LL KEEP LISTENING, RESPONDING, AND LEADING ONE PARTNERSHIP, ONE PROGRAM, AND ONE ACT OF KINDNESS AT A TIME.



THANK YOU

YOUR SUPPORT MAKES ALL THE DIFFERENCE

Every number in this report represents a story a family kept in their home, a meal shared, a ride to a critical appointment, a child who felt seen and supported. And every one of those stories begins with **you**.

Because of your generosity, thousands of individuals and families across the Mohawk Valley had access to food, shelter, transportation, and essential services in 2023–2024. Your support fuels every connection made, every life changed, and every opportunity created through United Way.

We are deeply grateful to our **donors, volunteers, board members, and community partners** who continue to believe in our mission and help move it forward. Together, we are building a community rooted in compassion, opportunity, and lasting impact.

♥ **Thank you for Living United.**



UNITED WAY

Mohawk Valley

 258 Genesee Street Utica, NY 13502

 315-733-4691

 inquiry@unitedwaymv.org

 www.unitedwaymv.org

